SMILO
SUSTAINABLE ISLANDS

TECHNICAL WORKSHOP
Small islands, shaping sustainable tourism

With the support of Co-funded by the European Union
PART 1 - Tackling sustainable tourism on small islands, current challenges and solutions
Why do we want tourism?
13 Guiding Principles

1. See the whole picture
2. Use sustainability standards
3. Collaborate in destination management
4. Choose quality over quantity
5. Demand fair income distribution
6. Reduce tourism’s burden
7. Redefine economic success
8. Mitigate climate impacts
9. Close the loop on resources
10. Contain tourism’s land use
11. Diversify source markets
12. Protect sense of place
13. Operate business responsibly
The Invisible Burden
Optimising added value tourism
Putting **community needs at the centre**

- Local livelihoods are optimised
- Quality of life for residents and workers
- Resources and biodiversity are protected
- Protecting destination-level investments & jobs
- Building resilient, inclusive local supply chains
- Creating high-quality products and services that respond to emerging market
TECHNICAL WORKSHOP / Small islands, shaping sustainable tourism

Arnau Teixidor Costa
IUCN Med / MEET NETWORK
Programme Officer / Secretariat
MEDITERRANEAN (SPAIN)

Elton Caushi
ALBANIAN TRIP / MEET NETWORK
Co-founder / Ambassador
ALBANIA
MEET Network
A solution for sustainable tourism development

MEET supports Mediterranean Protected Areas to **develop, manage and promote ecotourism**, assessing and monitoring its impacts, to ensure **benefits to conservation and local communities in the destination**.

A registered association of 12 Protected Areas building on the experience in more than 40 destinations within ENI-CBC-Med MEET Project and Interreg-Med Projects DestiMED and DestiMED+.
MEET METHOD for Ecotourism Development

1. Local Ecotourism Cluster Development
2. Ecotourism Product Development
3. Quality & Sustainability Assessment & Monitoring
4. Market Access through Marketing and Brokerage
PART 1 - Tackling sustainable tourism on small islands, current challenges and solutions

MEET TOOLS for Ecotourism Development

- Methodology & Policy Manual
- Ecotourism Standard & Indicators
- Online Monitoring Platform & Ecological Footprint Calculator
- Online Training Platform & E-Learning Tools

Underpinned by the MEET product CATALOGUE & the MEET BRAND
Local Ecotourism Cluster Development (LEC)

Benefits of a LEC for a local operator and the destination

- Deep understanding of the destination and its actors
- Best product design. Who better than locals knows the secrets of a destination!? 
- Best way to raise benefits for everyone including conservation and ecosystems.
- Great contact with different actors. The network came to be so useful in other cases as well.
Designing an ecotourism package under MEET

- Locals loved our approach on their destination.
- Infected with the MEET care for sustainability. We are trying to spread the “virus”.
- Markets are more and more interested in the MEET kind of product.
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ELTON CAUSHI / Albanian Trip – MEET Network

Quality & Sustainability Assessment & Monitoring

3

Going deeper into sustainability through MEET

- Little efforts to important change

- Calculator revealed a lot of hidden truths (meat, single use plastic, fuel)

- MEET inspired us into some little changes. This is just the beginning
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ELTON CAUSHI / Albanian Trip – MEET Network

Market Access through Marketing and Brokerage

MEET support in promotion, coaching and brokering

- Gateway to high end networks, specialists, influencers
- MEET product is in high demand at the eve of post pandemic
- MEET helps select the best to work with
### MEET Opportunities for Small-Island Destinations

1. **Local Ecotourism Cluster Development**
2. **Ecotourism Product Development**
3. **Quality & Sustainability Assessment & Monitoring**
4. **Market Access through Marketing and Brokerage**

#### MEET method for Protected Areas

General case - a Protected Area or natural area (e.g. N2000 sites managed by counties or municipalities) with a management structure. Could also be for DMOs that want to start collaborating with neighbouring protected areas.

Even if they may have existing work in ecotourism or related segments, they want to go a step further with the support of MEET.
MEET Opportunities for Small-Island Destinations

1. Local Ecotourism Cluster Development
   Destinations starting a collaborative journey

2. Ecotourism Product Development

3. Quality & Sustainability Assessment & Monitoring

4. Market Access through Marketing and Brokerage

Emerging destinations where there is no collaboration between public and private sectors and want a framework or guidelines to start the process.
**MEET Opportunities for Small-Island Destinations**

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**MEET method for repositioning or rejuvenating a Destination**

Emerging or mature destination with strong destination management that want to diversify their offer or reposition their destination towards more sustainable models through ecotourism.
MEET Opportunities for Small-Island Destinations

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**MEET method for destinations with consolidated products & market**

Existing ecotourism packaged products (or other small tour group in related segments) to be assessed against sustainability and quality standards.

For example, using the ecological footprint calculator to measure and monitor the EF to reduce their environmental impact.
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#### MEET method for mature ecotourism Destinations

Mature destinations in National and Nature Parks with a diversified Ecotourism offer.

Existing governance structures, such as the ECTS - Europarc.

Have sustainability credentials but want to go further.

Requires support to reach new markets and to raise their profile.
Thank you!

Visit our Website and Subscribe to the MEET Newsletter!
www.meetnetwork.org

Email address:
secretariat@meetnetwork.org

MEET Network Online Training
www.conservationtraining.org
Courses > IUCN > MEET Network

Ecological Footprint Calculator:
www.meetnetwork.org/calculator

Follow MEET!

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MEET Network
Q & A and discussions
PART 2 - Pop-up session
Examples of sustainable tourism good practices from small islands

TECHNICAL WORKSHOP / Small islands, shaping sustainable tourism

Angela Cott
National Trust
General Manager
Brownsea Island
United Kingdom
# Brownsea Island

Welcoming visitors on small islands
- an economic and sustainable opportunity?

| INHABITANTS: | 35 to 50 |
| VISITORS:    | 145,000  |

**PROTECTION STATUS:**

- **INTERNATIONAL**  Ramsar
- **EUROPEAN**       SPA: birds  SAC: heathland
- **NATIONAL**       SSSI    AONB
GOOD PRACTICE / ACTION

Welcoming visitors as a source of income and balanced with nature

INITIATIVE/ ACTIVITY:

Aiming for exceptional visitor experience

‘Visitor experience is built on knowing and caring about our visitors’

‘Spirit of Place’ and ‘Visitor Experience Design’

Everything speaks

Visitor Journey Framework
PROJECT / OUTPUTS

MAJOR RESULTS:
- Ongoing and deepening support
- Income from members and non-members on which to base work:
- Benefit to people’s wellbeing
- Employment and volunteering
- Conservation of nature and history
- Environmental impact reduced

CHALLENGES:
- Attention to detail – physical and emotional
- Learning lessons from ongoing review
- Need to constantly update & invest
- Difficult to balance economic/environmental/social benefits
LESSONS LEARNED

- NEGATIVE -

Can make things too complicated

Working with consultants requires constant vigilance to ensure delivering your brief

Time consuming to build consensus

+ POSITIVE +

Have confidence in island team’s knowledge and abilities

Huge support for cause reflected in volunteering and staff

Must go for ‘good enough’ and get on with things

CONCLUSION Vital to achieve a firm foundation of income through offering exceptional visitor experiences. This requires planning, feedback and constant attention to detail and ongoing investment

Action Plan on Sustainable Tourism

Scope practicality of sourcing sustainably produced local food

We will get fish & seafood onto the café menu, hold a food tasting event and support a local business

We will check performance against financial, environmental and social dimensions of sustainability (triple bottom line)

Ensure we integrate support for the participation of women
PART 2 - Pop-up session
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TECHNICAL WORKSHOP / Small islands, shaping sustainable tourism

Maja Rešić
Public Institution “Nature Park Lastovo Islands”
Head of Administration
Croatia
NATURE PARK LASTOVO ISLANDS

COUNTRY: CROATIA


6255 / 2020.

PROTECTION STATUS: NATURE PARK (NATIONAL STATUS)
GOOD PRACTICE / BLUE INCUBATOR

INITIATIVE/ ACTIVITY:

• BLUE INCUBATOR (JUNE 2020. - DECEMBER 2020.)

• OPEN CALL FOR LOCAL STAKEHOLDERS TO APPLY BUSINESS IDEAS THAT HAVE POSITIVE ENVIRONMENTAL, ECONOMIC AND SOCIAL IMPACT ON LOCAL COMMUNITY (VINE AND OIL PRODUCTION AND TASTING, TRADITIONAL CRAFTS, FISHING TOURISM, E-BIKE, COLLECTING AND SORTING OF WASTE)

PARTNERS / GOVERNANCE:

• BLUE SEEDS, WWF ADRIA, SMILO ORGANIZATION AND NATURE PARK LASTOVO ISLANDS

• AIM IS TO PROMOTE THE EMERGENCE OF MICRO-ENTREPRENEURSHIP INITIATIVES IN BLUE ECONOMY
PROJECT / OUTPUTS

MAJOR RESULTS:

• 20 IDEAS APPLIED, 7 IN PROCESS OF DEVELOPMENT
• GOOD COOPERATION WITH LOCAL COMMUNITY
• SOME BUSINES IDEAS DEAL WITH GENERAL LOCAL ISSUES (WASTE MANAGEMENT)

CHALLENGES:

• HARD TO DEFINE IDEAS (TOO BROAD)
• NOT ENOUGH CAPACITY FOR REALIZATION
• UNRESOLVED PROPERTY RELATIONS
LESSONS LEARNED

- NEGATIVE -
  • NOT ENOUGH FUNDS
  • A LONG TIME PROCESS (PEOPLE LOSE MOTIVATION AND INTEREST)

+ POSITIVE +
  • GREAT RESPONSE FROM LOCAL COMMUNITY
  • SOME IDEAS ARE INOVATIVE
  • IDEAS ARE BASED ON SUSTAINABLE DEVELOPMENT AND ECOLOGICAL PROCESS

CONCLUSION

Action Plan on Sustainable Tourism

• EXPAND THE TOURIST OFFER
• ENCOURAGE SUSTAINABLE TOURISM
• EXTEND THE TOURIST SEASON
Q & A and discussions
PART 2 - Pop-up session
Examples of sustainable tourism good practices from small islands

TECHNICAL WORKSHOP / Small islands, shaping sustainable tourism

BOCHRA NEBLI BARKIA
Municipalité de Kerkennah
Élué au conseil municipal

TUNISIE
KERKENNAH

La femme kerkennienne pilier de développement touristique

PAYS: TUNISIE

HABITANTS: 14500 / 2020

VISITEURS: 250000 / 2020

STATUS DE PROTECTION: RAMSAR, ZICO
BONNE PRATIQUE / ACTION
Brève description

INITIATIVE/ACTIVITÉ :
• Formation des femmes
• Concours d’idée innovante
• Organisation de stand

PARTENAIRES / GOUVERNANCE :
• Office de l’artisanat
• Office du tourisme
• Association des femmes
RESULTATS PRINCIPAUX :

- Diminution des déchets de palmiers dattiers
- Création d’une cellule de femmes formées en artisanat à base de déchet de palmier
- Instaurer la culture de créer des stands de vente des produits

CHALLENGES :

- Valorisation des déchets de palmiers dattiers
- Engagement des femmes
- Créer une destination touristique
LECONS APPRISSES

- NEGATIVES -

• Manque d’implication des jeunes
• Manque de travail collaboratif

+ POSITIVES +

- Rôle de la femme dans la promotion du tourisme de l’île valorisation des ressources locale

CONCLUSION

Plan d’action sur le tourisme durable

*1/ * Contribution à la création d’une destination touristique propre et attirante par la diminution des déchets de palmiers dattiers

* Valorisation du savoir faire ancestrale

* Implication de la femme dans des activités

2/ l’instauration de culture de création des stands de présentation des produits artisanales
Merci pour votre attention
TECHNICAL WORKSHOP / Small islands, shaping sustainable tourism

Stefanos Vallianatos
FOTOESSA
Facilitator, coaching & consulting
GREECE

PART 2 - Pop-up session
Examples of sustainable tourism good practices from small islands
NAME OF ISLAND
PAROS, CYCLADES

COUNTRY: GREECE

INHABITANTS: 14,000 / 2020

VISITORS: 650,000 / 2019

PROTECTION STATUS:
INTERNATIONAL, EUROPEAN, NATIONAL STATUS?

PAROS ISLAND

MAP (for example aerial view)
GOOD PRACTICE / ACTION
Brief description

INITIATIVE/ ACTIVITY:

• The Knitting machine, loom, laboratory, at an old traditional house,

• Karamanthos Organic Farm, on the principles of permaculture & natural farming methods, offering guided tours & experiential activities (local products)

• Guided or advised (planned) tours, planned for families with kids, combining cultural & other elements.

PARTNERS / GOVERNANCE:

• A single person initiative, Ms Marigoula, at her family house, offering hand made products

• A family business, a retired couple, cultivating the land brought for this purpose, introduce permaculture, by now reaching sustainability

• A product of Mamakita, a social enterprise, managed by a group of ladies,
PROJECT / OUTPUTS

MAJOR RESULTS:

• Guided tours, combining cultural heritage and natural environment
• Policy recommendations
• Diversifying the tourist attraction, products and enlarged season
• Activate women as promoters of the island’s cultural heritage

CHALLENGES:

• Existing know-how by locals
• Willingness to introduce policies
• Attracting enough consumers to be sustainable
• Alternative markets and diversifying products
• Acceptance by locals
LESSONS LEARNED

- NEGATIVE -
  • Lack of widely (by locals) accepted model of development
  • Current Branding of the island
  • Non-professionals
  • Competition by traditional models

+ POSITIVE +
  • Presence of willing segment
  • Rich & diverse cultural heritage
  • Accessible island and friendly weather conditions
  • Flexible employability

CONCLUSION

Action Plan on Sustainable Tourism
Q & A and discussions
Thank you for your participation!
Merci à tous pour votre participation!